

Return Material Authorization (RMA) Fax Request Form

Worldwide Customer Service

Your Account Information

Bill To:				Ship To:			
	Company Name	Account #	Company Name		6-digit ID #		
	Street Address		Street Address				
	City, State, Zip Code, Country		City, State, Zip Code, Country				
	Contact		Contact				
	Phone		Phone				
	Fax		Fax				
	E-mail address		E-mail address				

Purchase Order, Warranty and General Instructions

Your PO# for Repair <small>Authorized by (if no PO provided)</small>	Method of Payment
Original PO number(s) under which the Unit(s) were shipped, if possible	Service Contract if Any

Product to be repaired

Item #	Qty	Model/Part No.	Serial No (if applicable)	Symptom or Problem
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				

Your Special Instructions

IMPORTANT NOTICE: By submitting the product described above to S-A for repair, Customer acknowledges and agrees that it shall pay the amount charged by S-A for the repairs immediately upon receipt of written notice (or pro-forma invoice) from S-A setting forth the date of completion of repairs and the total amount due. If the amount due remains unpaid ninety (90) days after delivery of such written notice to Customer, S-A at its option, shall have the right to retain the product or dispose of such product. S-A may retain the proceeds of any sale of product as payment for the costs associated with the repair and disposition of the product plus reasonable costs of storing the product ("Costs"). By submitting the product to S-A, Customer further agrees that it waives any obligation of S-A to take any actions, other than those actions set forth herein, prior to retaining or disposing of the product. Upon the written request of Customer, S-A will submit to the Customer any amount obtained from the disposition of the product in excess of the Costs.